



MCH Exhibitions & Events GmbH

General Regulations

1 General Provisions

1.1 Purpose

These General Regulations are intended to ensure safety, order and the uninterrupted operation of the Site, and to protect persons, property and the operational infrastructure.

1.2 Scope

These General Regulations apply to all persons present or carrying out activities on the Site. They apply in particular to organisers, exhibitors, tenants, their employees and engaged partners and service providers (hereinafter collectively the "Users"). They also apply to the employees of the Operator and its group companies insofar as they work on or use the Site; provisions which, by their nature, relate exclusively to external Users do not apply to the employees of the Operator. Safety and operational instructions issued by the Operator and its Authorised Agents must be followed.

1.3 Definitions

Operator means MCH Exhibitions & Events GmbH, Messeplatz 10, 4058 Basel (hereinafter the "Operator").

Site means all buildings, facilities and areas that the Operator permanently or temporarily uses, leases, manages or otherwise controls in Basel and Zurich. This also includes outdoor areas, access roads, routes, delivery zones and parking areas insofar as they serve operations.

Authorised Agents means, in particular, security services, operating personnel and service providers appointed by the Operator.

Written Form means a signed document (by hand or with a qualified electronic signature), unless the Operator expressly states otherwise.

Text Form means a legible declaration on a durable medium, e.g. e-mail or similar electronic communication.

Responsible Party means the User who causes the situation, initiates the activity or has actual control over the object/process. If the Responsible Party cannot be identified with reasonable effort, the User to whom the object can be attributed or who initiated the activity shall be deemed the Responsible Party.

1.4 Duty to inform

Anyone deploying persons on the Site or initiating their activity shall ensure that, before commencing work, those persons are informed of the rules of these General Regulations relevant to them and of the interface requirements pursuant to Section 4, and that they comply with them.

1.5 Order of precedence and supplementary provisions

Official requirements, permit conditions, site- or event-specific provisions (e.g. Technical Regulations, safety concepts, construction and logistics requirements, Safety Bulletins) and instructions communicated on site by the Operator shall prevail over these General Regulations in the event of a conflict. Otherwise, these General Regulations shall apply in addition to contractual agreements with the Operator.

1.6 Deviations

Any deviations from these General Regulations require an express agreement in Written Form with the Operator, unless the Operator expressly states otherwise. Operational safety and operating instructions as well as approvals issued by the Operator (e.g. approvals for fog, hot works, private WLANs) may be granted at any time in Text Form and must be followed by the Users.

1.7 Amendments

The Operator may amend these General Regulations for objective reasons (in particular changes relating to safety, operations, organisation or legislation). The current version shall be published in an appropriate manner and shall apply from the communicated effective date. Previously agreed written deviations remain reserved.

1.8 Languages

These General Regulations are provided in German, English and French. The German version is authoritative. The English and French versions are for information purposes only. In the event of discrepancies or differences in interpretation, the German version shall prevail.

2 Domiciliary rights, instructions and inspections

2.1 Domiciliary rights and authority to issue instructions

The Operator has domiciliary rights on the Site. Within the scope of such rights, the Operator coordinates operational organisation and safety procedures. The safety and operating instructions issued by the Operator and its Authorised Agents must be complied with immediately.

2.2 Inspections and evidentiary obligations

The Operator is entitled to verify compliance with these General Regulations on a random or event-driven basis. It may request safety-related documents to the extent necessary to ensure safety, maintain operations or comply with legal or official requirements (e.g. safety concept, material certificates/fire behaviour, operating and training records, permits/approvals required by law or by the authorities). To the extent permitted by law and necessary, the Operator may provide such documents to the competent authorities in the event of an incident or for the fulfilment of corresponding obligations.

2.3 Measures in the event of breaches or hazards

In the event of hazards or material breaches, the Operator may take objectively justified measures, in particular: (i) prohibit or temporarily interrupt activities; (ii) withdraw access or vehicle-access authorisations; (iii) require the removal of inadmissible objects or installations and, in case of imminent danger, have them removed at the expense of the Responsible Party; (iv) charge any necessary additional services (e.g. security services, cleaning, disposal, technical inspection) on a time spent basis; and (v) remove persons from the Site. Further rights under contract or law remain reserved.

2.4 Right of access of the Operator

The Operator and its employees and Authorised Agents are entitled to enter all areas of the Site, including leased areas, stands and structures, to the extent required for the fulfilment of operational, safety or legal obligations, for inspections, troubleshooting,

the performance of contractually owed services, maintenance or repair works, or the prevention of hazards.

Where possible, the Operator shall announce entry in advance. In urgent cases (in particular in the event of imminent danger), entry may take place without prior notice. Users shall ensure that safety- and operations-relevant facilities (e.g. connections, connection boxes, floor boxes, distributors, fire alarm and safety facilities) remain accessible at all times and shall designate, upon request, a responsible contact person during assembly/disassembly and event operations.

If access to leased areas, stands or structures is required for the purposes set out in Section 2.4, Users shall ensure that access can be provided within a reasonable time (in particular by having a reachable contact person and the ability to open the area). If access cannot be obtained in due time for reasons within the Users' sphere of influence (e.g. locked stand, no reachable contact person), the Operator is entitled to arrange access in an appropriate manner (e.g. opening by specialist personnel / locksmith). Where practicable, the procedure shall be appropriately documented. The costs thereby incurred shall be borne by the Responsible Party; otherwise Section 19 applies. This does not create any duty of custody on the part of the Operator.

3 Access and vehicle access

3.1 Access authorisation

Access to the Site is permitted only to persons who are authorised to do so. The Operator is entitled to request persons who do not possess a valid access authorisation, or who cannot prove it, to leave the Site.

3.2 Access control and access credentials

Access authorisation must be evidenced at any time upon request by suitable proof. Proof includes, in particular, access media or authorisation records issued by the Operator, such as physical or electronic passes, work orders, registrations in access systems or other forms of access control recognised by the Operator.

Access credentials serve exclusively for identification and access control; they are personal or otherwise clearly assigned and may not be transferred or handed over to third parties. Accompanying persons without their own access authorisation may not be brought onto the Site.

To the extent physical access credentials are issued, they must be worn visibly while on the Site. Access credentials are valid only for the specified period and purpose. Upon expiry, physical access credentials must be returned in accordance with the Operator's instructions; electronic or system-based access authorisations shall be deactivated.

The loss of a physical access credential must be reported immediately; the Operator may charge a fee for issuing a replacement credential.

3.3 Security checks

For safety or operational reasons, the Operator may carry out or arrange checks (in particular identity/authorisation checks and,

where appropriate, bag/luggage, material and vehicle/cargo checks). Anyone refusing to cooperate with a lawful check may be refused access or removed from the Site.

Carrying or keeping items that may endanger persons or impair the safe operation is prohibited (e.g. weapons, ammunition, pyrotechnic items or similarly dangerous objects). Exceptions apply only if (i) the Operator grants prior approval in Text Form, (ii) the applicable legal requirements are complied with, and (iii) appropriate safety measures are taken (e.g. securing / controlled access).

3.4 Vehicles: access and vehicle authorisations

Vehicle-related access or vehicle-access authorisations apply exclusively to the vehicle approved in each case and to the designated licence plate. They authorise access only for the specified period and purpose. Transfer, duplication or any other misuse is not permitted. In the event of misuse (in particular transfer, duplication or use for an improper purpose), the vehicle-access authorisation shall be withdrawn immediately. Further measures remain reserved.

3.5 Animals

Bringing dogs or other animals onto the Site is permitted only with the prior approval of the Operator in Text Form.

4 Service providers and interface requirements

4.1 Services requiring coordination

To the extent services, installations or works are required on the Site that must be coordinated for safety, operational or interface reasons (in particular in the fields of logistics, traffic/delivery, rigging, event technology, technical connections, networks/IT and fire-safety-related activities), the Operator may, for safety, operational or interface reasons, stipulate that such services must, to the extent necessary, be procured or performed exclusively through the Operator and/or service providers appointed by the Operator.

4.2 Processes and systems

For this purpose, the Operator may designate one or more service providers, coordinate their deployment and define the applicable ordering, notification and processing procedures (in particular serviceshop, logistics tool, access/vehicle-access systems, technical registrations). Users must comply with the procedures communicated from time to time and provide the required information in due time and in full.

4.3 Use of third parties

If, in individual cases, the Operator allows the use of the Users' own third-party service providers or those engaged by the Users, this shall apply only with the Operator's prior approval in Text Form and subject to the conditions specified by the Operator (in particular evidence of qualifications, safety, insurance, material conformity, interface compatibility, time slots/workflows). There is no entitlement to approval.

4.4 Interface standards

The Operator is entitled to define and amend binding interface requirements (e.g. technical standards, connection/installation requirements, inspection and approval procedures, coordination of time slots and traffic routes) in order to ensure orderly and safe operations. Users shall ensure that any third parties engaged by them also comply with these requirements. To the extent specific

processes, systems or service providers are designated for implementing such requirements, they must be used on a binding basis.

5 Insurance

Users are required to maintain adequate insurance coverage at their own expense for their activities on the Site. Depending on the nature and scope of the activity, this includes in particular operating/private liability insurance, property insurance (including theft) and, where relevant, transport insurance.

Before and during the activity, the Operator may require proof of insurance (e.g. insurance confirmation/policy extract), in particular for high-risk activities, installations, structures, the use of work equipment/vehicles or activities involving an increased potential for personal injury or property damage.

If such proof is not provided, or not adequately provided, despite a request, the Operator may, based on its domiciliary rights, prohibit, interrupt or make the activity subject to conditions.

6 Logistics

6.1 Transport and handling of goods

As a rule, Users are themselves responsible for transporting their goods to, on and from the Site. Interface requirements pursuant to Section 4 remain reserved, in particular regarding the coordination of traffic routes, checkpoints, time slots and occupational safety. This also applies to packaging (order picking) and loading/unloading. The Operator does not provide transport services on the Site.

If and to the extent that, pursuant to Section 4, the Operator requires the use of a specific logistics service provider, loading and unloading as well as transport on the Site must be carried out accordingly. Any deviations require the Operator's prior approval in Text Form.

Services can be ordered against payment via the Operator's Serviceshop. Deliveries and collections must be registered via the logistics tool specified by the Operator. The interface requirements pursuant to Section 4 are authoritative (in particular zones/checkpoints, time slots, blocked periods and traffic management). Booking multiple time slots without a specific delivery or collection requirement ("speculative booking") is not permitted; the Operator may cancel improperly booked time slots and/or charge a fee.

Upon registration, it must be stated whether the goods are perishable, live animals, live plants or goods with special requirements (e.g. oversized goods). The Operator shall issue a registration slip to the registrant and generally transmit it electronically.

Electronic deliveries (e.g. by e-mail) shall be deemed effected as soon as the message can be retrieved within the recipient's sphere of influence. The recipient shall ensure that communications from the Operator can be received (e.g. correct address, no spam filtering).

Deliveries/collections may be cancelled or changed free of charge up to 48 hours before the allocated time slot ("cut-off time"). The Operator may charge an additional fee for later changes. The cut-off rule applies only to properly booked time slots; improperly booked time slots may be cancelled irrespective thereof.

Goods handling may only take place through the checkpoints defined by the Operator and is governed by the Operator's access plans (interface requirements pursuant to Section 4). In the case of cross-border transfers of goods, Users are themselves responsible for customs clearance, declarations and the timely payment of customs duties and taxes in Switzerland and abroad. Inspections by the competent authorities may take place; the affected Users shall provide the required cooperation and ensure that any third parties engaged by them do likewise.

6.2 Storage

Goods, materials, work equipment and other items may be stored on the Site only with the Operator's prior approval in Text Form, unless expressly approved storage areas are used.

Goods may be stored against payment in accordance with the interface requirements pursuant to Section 4. Services can be ordered through the Serviceshop.

Parking of containers and swap bodies in delivery zones is not permitted. Parking spaces may be rented against payment, subject to availability. The published conditions/prices applicable from time to time are authoritative.

6.3 Shipping services

The Operator does not offer shipping services (such as forwarding, freight, postal or courier services). Such services may be procured against payment via the Serviceshop in accordance with the interface requirements pursuant to Section 4. All consignments must be addressed in accordance with the process specified by the Operator. As a rule, the Operator does not accept consignments unless it expressly agrees to do so in individual cases.

6.4 Cranes, forklifts and lifting platforms

For the protection of persons and property, the Operator may, pursuant to Section 4, require that cranes, forklifts, lifting platforms and comparable equipment on the Site (hereinafter "Industrial Trucks") be procured and used only through a service provider appointed by the Operator. The Operator may engage one or more service providers for this purpose.

The use of Industrial Trucks provided by Users on the Site is permitted only with the Operator's prior approval in Text Form. The application must be submitted in Text Form. The applicant confirms and warrants that the vehicles used:

- are technically sound, operationally safe and approved for use on the Site;
- are operated only by qualified persons (appropriate training/qualification records to be provided upon request); and
- are covered by adequate liability insurance covering damage arising from their use on the Site (proof upon request).

Users' own Industrial Trucks may be used exclusively for the permissible use within the assigned operating areas and for the associated access and exit trips via the traffic routes approved by the Operator.

For safety reasons, loading and unloading as well as transports from delivery zones to the stand are generally carried out by the logistics service provider appointed by the Operator in accordance with the interface requirements pursuant to Section 4. Exceptions are permitted only after individual review (e.g. bulk goods, art, special transports) and in close coordination with the Operator.

The Operator is entitled to carry out spot checks. In the event of breaches or justified safety concerns, the Operator may require, at cost, a technical inspection by a specialist designated by it and prohibit further use until clearance is granted.

If crane work becomes necessary, the Operator must be informed in good time.

6.5 Lifts

The dimensions of the lifts and the maximum permissible load capacity are displayed in the lift and must be observed. The Operator designates which lifts may be used. There is no exclusive right of use. Lifts must be used carefully and with due consideration; any damage may be charged to the Responsible Party.

7 Safety

7.1 Occupational safety and health protection

The safety and operating instructions of the Operator as well as orders of the competent authorities relating to occupational safety and health protection must be observed.

In the event of breaches or hazards, the Operator may take appropriate and necessary measures, in particular:

- prohibit or temporarily interrupt activities;
- remove persons from the Site;
- require additional protective measures.

7.2 Traffic routes

Traffic signs and traffic signals must be obeyed. The Site may be driven on with vehicles and vehicle-like devices only where this is expressly permitted.

Vehicle drivers must exercise the utmost consideration towards pedestrians. The maximum permitted speed is 10 km/h (or lower if indicated by signage). Clearance heights lower than 4.00 m are signposted.

Motorised vehicles must switch off their engines when stationary (e.g. during loading and unloading).

Riding bicycles, scooters and their electrically powered variants on hall areas and in delivery zones is not permitted. During events and during event-related assembly and dismantling phases, this prohibition applies without exception to all persons. Operational exceptions expressly ordered by the Operator remain reserved.

Winter service on the Site is limited.

7.3 Parking spaces

Delivery zones must remain freely accessible at all times. Vehicles or objects blocking delivery zones may be removed or towed away at the expense of the Responsible Party.

Parking is permitted only in the spaces marked for the relevant vehicle type and only for the duration of the activity on the Site. The number of parking spaces is limited. Parking in halls and underground levels is generally prohibited unless the Operator determines otherwise. Additional requirements (e.g. car parks, tariffs, access rules) result from the parking regulations or the notices/instructions of the Operator and must be observed.

7.4 Protective devices and general duty of care

Users shall take all reasonable measures to ensure that no person or property suffers damage as a result of their acts or omissions.

The Operator may make the use of certain materials, work equipment or devices subject to prior approval, in particular where safety or fire risks exist.

7.5 Statics, stability and loads

Structures, stands, platforms, stages, grandstands, temporary constructions, suspensions and the positioning of heavy exhibits must at all times be stable and must not exceed the permissible floor, ceiling and suspension loads or the technical specifications communicated by the Operator.

Before construction and/or commissioning, the Operator may require static calculations, load plans, drawings, assembly and securing concepts as well as operating/qualification records, in particular for:

- multi-storey or elevated constructions;
- suspended loads / rigging / special constructions;
- heavy exhibits (e.g. vehicles, machines, water basins);
- dynamic loads (e.g. moving exhibits, audience loading, show elements).

Without the required approval, such structures may not be erected or operated.

Drilling, dowelling, bonding or any other interventions in buildings, floors, ceilings, walls or fixed installations are permitted only with the Operator's prior approval.

In the event of justified safety concerns, the Operator may prohibit or interrupt the setup/operation and require an inspection by a specialist designated by it. Cost consequences and liability are governed by Section 19 and the applicable provisions of these General Regulations.

In addition to these General Regulations, stand- or event-specific technical rules communicated by the Operator or coordinated with it may apply (e.g. stand construction rules, Technical Regulations, exhibitor manuals, project-specific technical instructions). To the extent they concern stability, load-bearing capacity or operational safety, such special rules shall prevail over this Section 7.5 and must be complied with on a binding basis.

If no formal stand construction rules exist for an event, the technical requirements, approvals and instructions issued by the Operator in the individual case shall constitute the authoritative specification of the requirements under this Section 7.5.

7.6 Rigging and event technology

Services in the fields of rigging and event technology shall be procured or performed in accordance with the interface requirements pursuant to Section 4; for this purpose, the Operator may provide processes, systems and/or service providers. Orders/procurement shall be made via the Serviceshop.

The Operator may require evidence and approvals (e.g. load plans, static calculations, assembly concepts, operating authorisations). Without approval, such installations may not be operated.

The requirements under Section 7.5 additionally apply to loads, suspensions and special constructions.

8 Fire safety

8.1 Smoking / fog

Smoking and vaping (e-cigarettes) are permitted only in the smoking zones designated by the Operator. In indoor areas, at least the statutory smoking ban applies.

The use of fog machines is permitted only with the Operator's prior approval in Text Form. The Operator may make its approval subject to conditions (e.g. coordination with the fire alarm system, times, type of machine).

8.2 Flammable substances, open fire and special effects

The storage, keeping and use of flammable or explosive substances, products and objects is generally prohibited. Exceptions are permitted only with the Operator's prior approval in Text Form and in compliance with the applicable safety requirements.

Open fire (such as candles, burners, fire pits) is not permitted indoors; outdoors, open fire is permitted only with the Operator's prior approval.

Pyrotechnics, stage fountains as well as spark and flame effects are not permitted without the Operator's prior approval in Text Form and any statutory or official permits/approvals that may be required. Such effects are generally not permitted indoors; exceptions are granted only after a risk assessment and subject to conditions (e.g. safety distances, shielding, fire watch, material certificates).

Works for which a statutory or official permit/approval is required under the applicable regulations must be notified to the Operator in due time. Users shall obtain the permit/approval in due time and provide evidence thereof to the Operator upon request. Costs and fees shall be borne by the Responsible Party, unless otherwise agreed.

8.3 Escape routes and fire extinguishing equipment

Emergency exits, escape routes, stairs, stair landings, traffic routes, manual fire alarms and extinguishing equipment as well as technical installations must be kept clear and accessible at all times.

This also applies, over their entire width, to access routes for emergency services.

Restricted areas defined by the Operator must be respected. Temporary parking or storage in escape routes or restricted areas is not permitted.

In the event of imminent danger or if the Responsible Party does not act in due time, the Operator may remove or arrange removal of items at the Responsible Party's expense; otherwise Section 19 applies.

8.4 Hot works

Hot works (e.g. welding, cutting, grinding, soldering, work with an open flame or substantial heat/spark generation) are permitted only with the Operator's prior approval (hot work permit) in accordance with Form 1630 (as amended from time to time).

The hot work permit specifies at least the place and period of work, the responsible person, protective measures as well as fire watch and follow-up inspection. Hot works are not permitted without a hot work permit having been granted.

During hot works, an appropriate fire watch must be provided. After completion, a follow-up inspection must be ensured (duration depending on the risk). In the event of elevated risk, the Operator may, pursuant to Section 4, require that the fire watch be provided by a service provider appointed by the Operator.

8.5 Fire loads, decorations and materials

Decorations and temporary design elements (in particular curtains, textile coverings, foamed plastics, wall and ceiling claddings as well as room partitions) must not impair the safety of persons. In particular, they must not obstruct escape and rescue routes, exits, rescue signs, safety lighting or fire detection, extinguishing and smoke/heat extraction systems, nor impair their function.

Combustible decorations are prohibited in escape and rescue routes. In rooms open to the public, decorations are permitted only if made of materials of fire behaviour group RF2. The materials used must not drip while burning or cause significant smoke or toxic gas generation in the event of fire.

Deviations (in particular the use of materials of fire behaviour group RF3) require the Operator's prior written approval. A suitable proof of fire behaviour is a prerequisite (in particular a classification report under SN EN 13501-1 or proof of the fire index [BKZ] by means of a test report or certificate from a recognised or accredited body) as well as the implementation of appropriate compensatory measures (e.g. quantity or area limitations, covering or encapsulation, organisational measures such as fire watch or additional checks).

Fire protection properties must be maintained for the entire duration of use. Subsequent treatments, cleaning or alterations must not impair compliance with the above requirements.

8.6 Lithium batteries

Charging, storing and making available lithium-ion batteries (e.g. e-bikes, e-scooters, power stations, battery packs) is permitted

only in areas approved by the Operator and in compliance with the Operator's requirements.

Damaged, swollen or overheated batteries may not be stored or charged in buildings. Such cases must be reported to the Operator immediately; further handling shall take place in accordance with the Operator's instructions.

8.7 Conduct in the event of an incident

In the event of an incident (in particular fire, smoke development or evacuation), the notices communicated on site and the orders of the Operator, the security service and the competent emergency services must be followed immediately and in full.

For events, the applicable safety and/or emergency concept also applies. Its provisions must be observed as a priority, unless they conflict with orders issued by the Operator or the emergency services in the specific incident.

Escape and rescue routes must be kept clear at all times. Designated assembly points must be approached immediately. Return to evacuated areas is permitted only after express clearance.

9 Technical connections

If Users require one or more technical connections (e.g. water, waste water, electricity) for the performance of their activity on the Site, these must be ordered against payment via the Serviceshop.

All connections, connection boxes, floor boxes, distributors and branches must remain accessible at all times for the Operator and its Authorised Agents. Objects or goods obstructing access must be removed immediately by the Responsible Party upon the Operator's request.

To the extent necessary to avert danger, restore operational safety or ensure accessibility, the Operator is entitled to remove such items or have them removed at the Users' expense; otherwise Section 19 applies.

10 Compressed air

A central compressed-air network exists on the Site and will be put into operation if utilisation is sufficient. Users may install and operate third-party compressors on their own only with the Operator's prior approval in Text Form. The Operator may make its approval subject to technical and safety-related conditions.

11 Networks

11.1 Communication

The Operator maintains communication networks. Voice, data, image etc. transmissions can be fed into the public network via the Operator's network. It is also possible to establish a point-to-point connection. Main feeder lines may be installed only by service providers appointed by the Operator.

11.2 WLAN

The Site is equipped with publicly accessible and closed wireless networks (WLAN). When using these WLAN networks, the terms of use of the Operator or of the provider must be observed.

In order to ensure the trouble-free operation of these networks, Users may use private WLAN installations of any kind (conventional networks with/without internet access, tethering, controls, presentation technology, Wireless Direct Print, monitoring systems etc.) only with the Operator's prior approval in Text Form. The Operator may make its approval subject to conditions.

If the operation of a private WLAN installation causes interference or outages to the Operator's WLAN network, to other Users or to a third party, the Operator may require appropriate measures to eliminate the interference, in particular a change in configuration or the shutdown of the interfering WLAN installation. If the User fails to comply, the Operator may, within the framework of its domiciliary rights, eliminate the interference by technical measures or interrupt the operation of the private WLAN installation insofar as this is necessary and proportionate to eliminate the interference. The costs shall be borne by the Responsible Party; otherwise Section 19 applies.

12 Maintenance and repairs

Users must tolerate maintenance and repair work on or in the immediate vicinity of the Site insofar as such work is necessary or operationally required and the associated effects are reasonable for the Users.

The Operator endeavours to minimise disruptions as far as possible and, where practicable, to inform in advance of known effects relevant to use (in particular regarding accessibility, traffic management and the surrounding area).

Further event-specific provisions remain reserved, in particular with regard to construction projects of third parties or in the vicinity of the Site.

13 Cleaning and waste disposal

13.1 Cleaning

The Operator is responsible for cleaning the Site unless different arrangements apply for specific areas or uses.

13.2 Waste disposal

Users are responsible for properly recycling and disposing of their waste and the waste of any third parties engaged by them. The Operator provides collection containers on the Site for separately collected recyclable materials. If Users wish to use these collection points for recycling and disposing of waste, the Operator shall charge a disposal fee.

Proper disposal of bulky waste and hazardous waste is not possible through the collection points on the Site. Users may instruct the Operator, against payment of a fee, to dispose of such waste properly. The Operator may make acceptance of the order conditional upon an advance payment.

Depositing waste of any kind outside the collection points on the Site is not permitted. In the event of a breach, the Operator shall charge the Users the costs of improper recycling and disposal of waste.

14 Ecological sustainability

Within the scope of their activity on the Site, Users contribute to the careful use of resources and to minimising environmental impacts. Beyond the legal requirements, they support the Operator's sustainability goals to the extent these lie within their sphere of influence. In the following fields, the highest possible standard shall be pursued to the extent relevant to the respective activity:

- Efficient use of the energy and infrastructure provided by the Operator and economical use of resources (e.g. reduction of idle running, use of energy-efficient devices, economical use of water).
- Reduction of climate-damaging emissions and other air pollutants; avoidance of unnecessary trips to and from the Site; minimisation of noise and light emissions where controllable.
- Use of low-pollutant and resource-conserving materials, durable products and energy-efficient technologies; preference for short transport routes and local suppliers where economically and organisationally reasonable.

The Operator reserves the right to seek dialogue with Users in order to obtain insight into their measures and planned steps in the above areas and to provide suggestions for further improvement.

15 Waste concept and circular economy

The Operator pursues the goal of achieving near-zero-waste operations on the Site by 2030. This goal can only be achieved through the active cooperation of all Users. Users undertake to comply with the waste concept specified by the Operator and, in particular, to implement the following principles:

- Waste must be avoided as far as possible. Materials and products should be reused wherever possible. Unavoidable waste must be separated in accordance with the Operator's requirements and sent for recycling.
- Only the collection points, collection systems and collection containers provided by the Operator may be used. Independent disposal outside this infrastructure – in particular leaving behind or depositing materials in halls, corridors or other areas – is not permitted.

If Users breach interface requirements or processes, the Operator may take the measures necessary to restore orderly and safe operations and charge the Responsible Party for the resulting effort and/or costs; further rights remain reserved.

16 Monitoring and data protection

For the purposes of operational safety and the protection of persons and infrastructure, the Site is monitored by the Operator. In certain places, monitoring may also take place by means of video systems. The use of video systems is indicated by suitable notices. Depending on local conditions and operational requirements, video surveillance may also take place in indoor areas (e.g. halls, entrances and traffic areas) and may be supplemented by temporary systems during events.

Details on video surveillance (in particular purposes, legal bases, retention periods, data subjects' rights and recipients) are set out in the Operator's data protection notices or video surveillance regula-

tions. Recordings are disclosed to authorities or third parties only to the extent permitted by law (in particular where ordered accordingly or where necessary to protect overriding legitimate interests, e.g. in the event of suspected criminal offences).

17 Third-party rights

17.1 Use of music

Users who publicly play music on the Site or arrange for live music performances shall ensure that all necessary rights and licences (in particular vis-à-vis collecting societies) as well as any statutory or official approvals required are in place and that any remuneration is paid on time.

To the extent third parties assert claims against the Operator that are attributable to unlawful use of music or to a failure by such Users to pay the remuneration owed, such Users shall indemnify the Operator to the extent permitted by law.

17.2 Use of drones

The operation of drones and other unmanned/remote-controlled aircraft (including model aircraft) on or over the Site (including indoors) is generally prohibited. Exceptions are permitted only if the Operator grants prior authorisation in Text Form. There is no entitlement to such authorisation.

If, by way of exception, the Operator grants authorisation, such authorisation applies solely on the condition that Users conduct drone operations in full compliance with the law. In particular, before operation, Users are obliged to (i) ensure permissibility under the applicable aviation regulations, (ii) obtain all necessary official permits/approvals/clearances and provide evidence thereof upon request, (iii) review geographical flight restrictions, and (iv) comply with the applicable data protection requirements (including information duties, purpose limitation, data minimisation and the rights of data subjects).

Operation over or in the immediate vicinity of crowds is also generally prohibited. An exception may be considered only if Users prove to the Operator in advance that they have the official permits/approvals required for this purpose (in particular for operation in the specific category) and an appropriate safety and data protection concept, and if the Operator expressly authorises the operation in Text Form.

The Operator may make authorisation conditional upon the prior submission of further evidence (e.g. remote pilot qualification, registration/operating records, insurance certificate, safety/flight concept, proof of external clearances) and may impose conditions. The Operator may revoke granted authorisation at any time for safety or operational reasons; further rights remain reserved.

18 Compliance with laws

Users are responsible for complying with all legal and official requirements applicable to their activity (in particular occupational safety and health protection, working and rest times, foreign national and residence law, notification and permit obligations, social insurance, taxes/customs, environmental and waste disposal rules as well as data protection).

In particular, Users shall ensure that no illegal employment takes place and that all employees and third parties engaged by them are duly registered, authorised and instructed. Required permits/approvals must be obtained by the Users in due time and evidence thereof must be provided to the Operator upon request.

Users shall ensure that any third parties engaged by them also comply with these requirements and shall, upon first demand, hold the Operator harmless against third-party claims and official objections to the extent such claims or objections are attributable to a breach of duty by the Users or their engaged third parties.

19 Liability, custody and reimbursement of costs

19.1 Priority of contractual provisions

To the extent individually negotiated agreements with the Operator (e.g. rental, use or event agreements) contain liability provisions, those provisions prevail. Otherwise, this Section 19 applies in addition.

19.2 No duty of custody / Users' duty to safeguard

The Operator assumes no duty of custody for goods, materials, work equipment and other items of the Users or third parties on the Site. Users are themselves responsible for safeguarding their property and their area of responsibility.

19.3 Liability of the Operator

The Operator is liable for damage caused by it or its Authorised Agents within the framework of the statutory provisions. Any prior exclusion of liability for unlawful intent or gross negligence remains excluded.

To the extent permitted by law, the Operator's liability for slight negligence is excluded; mandatory liability provisions remain reserved, in particular in the event of personal injury.

19.4 Liability for business interruptions / systems

The Operator endeavours to ensure proper operations. For interruptions, malfunctions or restrictions (e.g. access systems, logistics processes, technical connections, networks/WLAN), the Operator shall be liable only in accordance with Section 19.3, to the extent permitted by law.

19.5 Reimbursement of costs / indemnification

Expenses and costs incurred by the Operator as a result of breaches by Users, disturbances/hazards caused by Users or measures under these General Regulations may be charged to the Responsible Party on a time spent basis, insofar as objectively justified. Further claims under contract or law remain reserved.

20 Governing law and jurisdiction

These General Regulations are governed by Swiss law.

To the extent permitted by law and unless mandatory places of jurisdiction or differing contractual arrangements apply, the place of jurisdiction for disputes in connection with these General Regulations shall be the Operator's registered office.

MCH Exhibitions & Events GmbH

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